

Legal Policies for teiroof.com  
(G.R. Taylor Enterprises, Inc.)

**Effective Date: 10/21/25**

# 1. Privacy Policy

## Introduction

G.R. Taylor Enterprises, Inc. ("we," "our," or "us") operates teiroof.com (the "Site"). We respect your privacy and are committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our Site, call, or text our business phone number.

By using our Site or communicating with us, you agree to the terms of this Privacy Policy.

## Information We Collect

### A. Information You Provide

- Name, phone number, email, and address when you request services
- Details about roofing inspections, repairs, or estimates
- Text message content and your phone number when you text us
- Any other information you voluntarily provide through contact forms or communications

### B. Automatically Collected Information

We may collect non-personal data such as:

- Browser type and version
- IP address and general location information
- Pages visited on our Site and time spent

- Referring website information
- Device information (mobile, desktop, operating system)

## **C. Cookies and Tracking Technologies**

We use cookies and similar technologies to:

- Remember your preferences and settings
- Analyze website traffic and usage patterns
- Improve website functionality and user experience
- Ensure website security

Types of cookies we use:

- Essential cookies: Required for basic website functionality
- Analytics cookies: Help us understand how visitors use our site
- Functional cookies: Remember your preferences and settings

You can control cookies through your browser settings, though disabling certain cookies may affect website functionality.

## **How We Use Your Information**

We use collected information to:

- Respond to inquiries and schedule roofing services
- Send appointment confirmations, reminders, or service updates via text or email
- Improve our services and website functionality
- Comply with applicable laws and regulations
- Maintain records for business and legal purposes

We do not:

- Send promotional or marketing texts without explicit consent
- Share personal information for promotional purposes

- Sell or rent your personal information to third parties

## **Text Messaging Policy**

### **Service Communications Only**

By texting us, you consent to receive service-related texts including:

- Appointment confirmations and reminders
- Service updates and completion notifications
- Weather-related scheduling changes
- Other communications necessary to complete your requested services

### **Important Terms:**

- We do not send promotional or marketing messages
- Standard message and data rates may apply
- Reply "STOP" to opt out at any time
- **We will process your opt-out request within 10 business days as required by federal law**
- We will still contact you when necessary to complete previously scheduled services
- We never sell, rent, or share phone numbers with third parties

## **Sharing Your Information**

We may share your information only with:

- Service providers and contractors who help us operate our business (bound by confidentiality agreements)
- Legal authorities when required by law or court order
- Professional advisors (attorneys, accountants) under confidentiality obligations
- Successor entities in the event of a business transfer or sale

**We do not sell personal information to third parties.**

## **Data Security**

We implement reasonable administrative, technical, and physical safeguards to protect your information from unauthorized access, use, or disclosure. However, no internet transmission or electronic storage system is completely secure, and we cannot guarantee absolute security.

## **Data Breach Notification**

In accordance with Arizona Revised Statutes § 18-552, if a data breach occurs affecting your personal information, we will:

- Investigate promptly to determine if a breach occurred
- Notify affected individuals within 45 days of breach determination
- Include information about the breach, affected data types, and steps you can take
- Notify appropriate authorities as required by law

## **Data Retention & Deletion**

We retain your personal information only as long as necessary for:

- Providing requested services
- Complying with legal obligations
- Resolving disputes and enforcing agreements

You may request deletion of your personal information at any time by contacting us at [contact@teiroof.com](mailto:contact@teiroof.com). We will respond within 30 days.

## **Your Privacy Rights**

Arizona residents may request to:

- Access personal information we have collected
- Correct inaccurate personal information
- Delete personal information (subject to legal retention requirements)
- Receive information about our data sharing practices

To exercise these rights, email [contact@teiroof.com](mailto:contact@teiroof.com) with your request and verification of identity.

## **Children's Privacy**

**COPPA Compliance:** We do not knowingly collect personal information from children under 13 years of age. Our roofing services are directed to adults. If we learn we have inadvertently collected information from a child under 13, we will delete it promptly. Parents who believe we may have collected information from their child should contact us immediately.

## **Third-Party Links**

Our Site may contain links to external websites for your convenience. We are not responsible for the privacy practices or content of third-party sites. We encourage you to review their privacy policies before providing any information.

## **Updates to This Policy**

We may update this Privacy Policy periodically. Material changes will be posted on this page with a new effective date. Continued use of our Site after changes constitutes acceptance of the updated policy.

## **Contact Information**

**G.R. Taylor Enterprises, Inc. ([teiroof.com](http://teiroof.com))**

615 E. Wigwam Blvd, Litchfield Park, AZ 85340

Phone: 623-935-4796

Email: [contact@teiroof.com](mailto:contact@teiroof.com)

# **2. Terms of Service**

## **Introduction**

By accessing or using teiroof.com, you agree to these Terms of Service ("Terms"). If you disagree with any part of these Terms, please do not use the Site.

We may revise these Terms at any time by posting updates on this page. Your continued use constitutes acceptance of revised Terms.

## **Our Services**

G.R. Taylor Enterprises, Inc. provides professional roofing services including:

- Residential and commercial roofing inspections
- Roof repairs and maintenance
- Roof installations and replacements
- Roofing consultations and estimates

### **Important Disclaimers:**

- Information on our Site is for general informational purposes only
- Site content does not constitute a binding offer for services
- Formal service agreements are governed by separate written contracts
- All work is subject to Arizona contractor licensing requirements

## **Use of Site**

**Permitted Use:** You may use our Site to learn about our services, request estimates, and communicate with us about roofing needs.

**Prohibited Activities:** You agree not to:

- Misuse, disrupt, or attempt to gain unauthorized access to the Site
- Submit false, misleading, or fraudulent information
- Use automated systems to access or collect data from the Site
- Violate any applicable laws or regulations
- Interfere with other users' access to the Site

We reserve the right to restrict or terminate access for violations of these Terms.

## **Quotes & Estimates**

- Online estimates are preliminary and subject to on-site inspection
- Quotes are informational and not binding until confirmed in a written contract
- Final pricing and terms appear in your signed service agreement
- All contracts comply with Arizona Revised Statutes § 32-1158 requirements

## **Text & Communication Policy**

### Service Communications

- Our business number supports text communication for service-related purposes only
- We provide appointment confirmations, reminders, and service updates
- We do not send promotional or marketing texts
- Standard message and data rates may apply
- Reply "STOP" to opt out (processed within 10 business days per federal law)

## **Arizona Contractor Licensing Compliance**

G.R. Taylor Enterprises, Inc. is licensed by the Arizona Registrar of Contractors. All written service contracts will include information required by A.R.S. § 32-1158, including:

- Our contractor license number
- Complete customer and jobsite information
- Detailed scope of work description
- Total contract price and payment terms
- Estimated completion date
- ROC complaint procedures in required format

## **Intellectual Property**

All Site content including logos, text, graphics, images, and software is the property of G.R. Taylor Enterprises, Inc. and protected by copyright and trademark laws. You may not copy, reproduce, distribute, or create derivative works without our written permission.

## Third-Party Links

Links to external websites are provided for convenience only. We do not endorse or assume responsibility for third-party content, privacy practices, or services.

## Disclaimer of Warranties

**"AS IS" BASIS:** The Site and its content are provided "as is" and "as available" without warranties of any kind, either express or implied, including but not limited to:

- Warranties of merchantability or fitness for a particular purpose
- Warranties of accuracy, completeness, or reliability of content
- Warranties that the Site will be uninterrupted or error-free
- Warranties regarding security or freedom from viruses

## Limitation of Liability

**LIMITATION OF DAMAGES:** To the maximum extent permitted by Arizona law, G.R. Taylor Enterprises, Inc. shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising from:

- Your use of or inability to use the Site
- Reliance on Site content or information
- Technical errors, interruptions, or security breaches
- Third-party actions or content

**EXCEPTIONS:** This limitation does not apply to:

- Damages caused by our gross negligence or willful misconduct
- Bodily injury or property damage caused by our negligence
- Violations of applicable law
- Breaches of confidentiality obligations

**MAXIMUM LIABILITY:** Our total liability for any claims shall not exceed the amount paid by you for services actually received.

## **Indemnification**

You agree to indemnify and hold harmless G.R. Taylor Enterprises, Inc., its officers, employees, and agents against any claims, damages, losses, or expenses arising from:

- Your misuse of the Site
- Your violation of these Terms
- Your violation of any applicable laws
- Information you submit that infringes third-party rights

## **Governing Law & Jurisdiction**

These Terms are governed by the laws of the State of Arizona without regard to conflict of law principles. Any disputes shall be resolved exclusively in the courts of Maricopa County, Arizona. You consent to personal jurisdiction in these courts.

## **Severability**

If any provision of these Terms is found invalid or unenforceable, the remaining provisions shall continue in full force and effect.

## **Termination**

We may terminate or restrict your Site access at any time, with or without notice, for violations of these Terms or for any other reason at our sole discretion.

## **Contact Information**

**G.R. Taylor Enterprises, Inc. (teiroof.com)**

615 E. Wigwam Blvd, Litchfield Park, AZ 85340

Phone: 623-935-4796

Email: [contact@teiroof.com](mailto:contact@teiroof.com)

# 3. Website Disclaimer

## General Information Disclaimer

The information on teiroof.com is provided for general informational purposes only. While we strive for accuracy and completeness, we make no representations or warranties about:

- The accuracy, reliability, or completeness of Site content
- The suitability of information for any particular purpose
- The currency or timeliness of posted information

## Professional Services Disclaimer

**Not Professional Advice:** Site content, including roofing tips, maintenance suggestions, or project examples, does not constitute professional roofing advice or recommendations for your specific situation.

**Consultation Required:** Always consult with a qualified, licensed roofing professional before making decisions about:

- Roof repairs or maintenance
- Material selections
- Structural modifications
- Safety procedures

## No Guarantee of Results

**Past Performance:** Examples of past projects, testimonials, or case studies are provided for illustrative purposes only and do not guarantee:

- Similar results for your project
- Specific outcomes or performance
- Cost estimates or timelines

- Material performance or longevity

**Variable Factors:** Roofing outcomes depend on numerous factors including weather conditions, building structure, material quality, and maintenance practices.

## External Links Disclaimer

We provide links to third-party websites for convenience and informational purposes. We are not responsible for:

- Content accuracy on external sites
- Privacy practices of linked websites
- Products or services offered by third parties
- Changes to external site content or availability

## Communication Disclaimers

**Text Messages:** Text communications are used only for service-related purposes. Important agreements and quotes are not binding until confirmed in writing by an authorized company representative.

**Email Security:** Email communication may not be secure. Do not send sensitive financial information via unencrypted email.

## Technical Disclaimer

**Website Availability:** We strive to maintain Site availability but cannot guarantee:

- Uninterrupted access or operation
- Freedom from technical errors or bugs
- Compatibility with all devices or browsers
- Security from unauthorized access

**Data Loss:** We are not responsible for any data loss resulting from Site use, technical malfunctions, or security breaches.

## Weather and Emergency Services

**Emergency Situations:** For roofing emergencies, contact us directly by phone. Website submissions may not be monitored outside business hours.

**Weather-Related Delays:** Project timelines may be affected by weather conditions beyond our control.

## Limitation of Liability

**MAXIMUM PROTECTION UNDER LAW:** To the fullest extent permitted by Arizona law, we disclaim all liability for damages arising from:

- Use of or reliance on Site information
- Technical malfunctions or interruptions
- Third-party actions or content
- Delays in communication or response

**EXCEPTIONS:** This disclaimer does not limit liability for:

- Gross negligence or willful misconduct
- Bodily injury caused by our negligence
- Violations of applicable consumer protection laws
- Contractual obligations under signed service agreements

## Updates to Disclaimer

We may update this Disclaimer periodically. The effective date at the top of this page indicates the most recent revision. Continued Site use constitutes acceptance of any changes.

## Arizona Specific Disclosures

**Contractor Licensing:** G.R. Taylor Enterprises, Inc. is licensed by the Arizona Registrar of Contractors. License information is available upon request and will be included in all service contracts as required by Arizona law.

**Consumer Rights:** Arizona residents have the right to file complaints with the Arizona Registrar of Contractors for alleged violations. Contact information and procedures are provided in all service contracts.

## Contact Information

**G.R. Taylor Enterprises, Inc. (teiroof.com)**

615 E. Wigwam Blvd, Litchfield Park, AZ 85340

Phone: 623-935-4796

Email: [contact@teiroof.com](mailto:contact@teiroof.com)

### Document Revision History:

- Original Version: [Previous Date]
- Updated Version: October 16, 2025
- Next Scheduled Review: October 16, 2026

*These policies are designed to comply with federal and Arizona state laws as of the effective date. Laws may change, and periodic legal review is recommended.*